The purpose of this Privacy Notice is to describe the methods of collecting personal data of the users performed through the website www.vetrerieriunite.it (the "Website") pursuant to Articles 13 and 14 of European Regulation 2016/679 concerning the protection of personal data (the "Regulation").

Users are advised to read the Privacy Notice carefully before submitting any personal information and/or filling in any Section on the Website.

1) Data Controller of the data collected
The Data Controller of collected data on the Website pursuant to the Regulation, is the company Novaref S.p.A. (the "Company"), with its registered office in Viale del Lavoro, n. 7 – Z.A.I. – 37030, Colognola ai Colli (VR), Italy, VAT Registration no. and Tax Code 06803790010, tel. (+39).045.7651633, fax (+39).045.7651529, CEM (certified email address) novaref@legalmail.it, e-mail address novaref@novaref.it.

2) Purpose and legal basis of the processing carried out on the Website
Personal data are collected and processed through the Website for the following purposes:
(a) Request "To be contacted by the Company": Personal Data provided voluntarily by the user by means of filling in the form in the "Contacts – Write us" section or "Novaref - Do you want more information? Contact us for more information" section (first name, surname, e-mail, phone number and further information specified therein) are processed by the Company to contact the user who fills the form, to provide feedback concerning his/her request.
(b) Cookies: on the Website, in addition to data expressly conferred, other data arising from the browsing by the user can be recorded: when the user accesses the Website, the Website may send them a "cookie". The term "cookie" means a small text file that the Website can autonomously send to the user's computer when they view our pages. "Cookies" are used to make browsing more convenient, as well as to allow the operation of some services that require the identification of the user through the different pages of the website. For any access, independent of the presence of a "cookie", the Website records the type of browser (e.g. Internet Explorer, Chrome, Firefox), the operating system (e.g., Windows, Macintosh) and the host and URL of origin of the browsing user, in addition to the data of the page requested. This data can be used in an aggregated and anonymous form for statistical analyses on the use of the Website. On this point we invite you to read the specific Cookie Policy (https://www.iubenda.com/privacy-policy/17896026/cookie-policy?an=no&ck=false&newmarkuo§=yes)

Personal data collected and processed by the Company are supplied directly by the user, except for the browsing data referred to in the "Cookies" section of the previous point 2 (b) regulated by the Cookie Policy (https://www.iubenda.com/privacy-policy/17896026/cookie-policy?an=no&ck=false&newmarkuo§=yes)

The legal basis of the processing of users personal data for the purposes referred to in the paragraph 2 (a) above, is based in the legitimate interest of the Company to give a response to requests for services made by the user (pursuant to art. 6, para. 1, letter (f) of the Regulation).

For the purposes referred to in paragraph 2 (b), please refer to the Cookie Policy (https://www.iubenda.com/privacy-policy/17896026/cookie-policy?an=no&ck=false&newmarkuo§=yes)

3) Categories of recipients of personal data
The Company shall communicate the personal data of the users solely within the limits permitted by law and in accordance with what is illustrated below. In particular, personal data may be processed or known by:
(i) employees of the Company, who operate as authorised subjects to process it and trained by the Company;
(ii) companies that provide specific technical and organizational services for the Company connected to the Website, in the capacity of Data Processors pursuant to Article 28 of the Regulation;
(iii) police forces or court authorities, in accordance with the law and after formal request on the part of the same, or in the case where there are good reasons for believing that the communication of such data is reasonably necessary to: (a) investigate, prevent, or take action regarding suspected illegal activity or assist the state authorities of control and supervision; (b) defend itself against any complaint or accusation by third parties or protect the security of its website and of the company or (c) exercise or protect the rights, property or safety of the company, its clients, its employees or any other subject.

Personal data will not be disclosed. In any event, the possible transfer of data abroad, also in countries outside the EU, will only take place ensuring adequate standards of protection and safeguarding according to the applicable law.
4) Methods of processing of personal data and retention period
Personal data collected through the Website are processed with methods and instruments that are mainly digital and computerised, adopting appropriate security measures to minimize the risks of destruction or loss, even accidental, of the said data, of unauthorised access or processing not permitted or not in conformity with the purposes of collection indicated in this Privacy Notice. However, these measures, for the nature of the transmission medium online, may not limit or exclude absolutely any risk of access not permitted or dispersion of the data. For this purpose, it is recommended to periodically check that the computer has appropriate software devices to protect against the network transmission of data, both incoming and outgoing (such as an updated antivirus systems) and that the Internet service provider has adopted appropriate measures for the security of the transmission of data over a network (such as a firewall and anti-spamming filters).

The personal data processed for the purposes referred to in the previous point 2 (a) will be retained for the time strictly necessary to fulfil the request of the user.

Concerning the retention period of the personal data supplied by the user during browsing and inherent thereto reference is made to the Cookie Policy (https://www.iubenda.com/privacy-policy/17896026/cookie-policy?an=no&s ck=false&newmarkuo§=yes)

5) Mandatory or optional nature of the provision of data
Except for data ruled by the Cookie Policy (https://www.iubenda.com/privacy-policy/17896026/cookie-policy?an=no&s ck=false&newmarkuo§=yes), the provision of personal data collected through the Website is optional. The refuse to provide personal data does not limit the use of the Website but can however make it impossible for the same deal with requests made.

6) Rights granted to the user
The user has the right to:
- access personal data that concern them and to obtain confirmation of the existence or not of the same, the communication thereof in an intelligible form and supplementing thereof;
- request the updating, correction or, if interested, supplementing of personal data;
- the limitation of the processing which concerns them, the erasure, transformation into anonymous form or the blockage of the data processed in breach of the law, including any data whose conservation is not required in relation to the purposes for which the same has been collected or subsequently processed;
- oppose, wholly or in part, the processing of their personal data for legitimate reasons, even if pertinent for the purpose for which it was collected;
- obtain the transmission of their data to another data controller (so called right to the portability of data);
- withdraw at any time the consent given, where the processing is based on consent, pursuant to Article 7, paragraph 3, of the Regulation, without prejudice to the lawfulness of the processing carried out before the withdrawal.

The user may exercise the rights listed above by writing to the e-mail address novaref@novaref.it or by sending a registered letter with confirmation of receipt to: Novaref S.p.A., Viale del Lavoro, n. 7 – Z.A.I. – 37030, Colognola ai Colli (VR), Italy.

7) Right to make a complaint
The user has the right to make a complaint, pursuant to Article 77 of the Regulation, to the national supervisory Authority (for Italy the “Garante per la protezione dei dati personali” [Italian Data Protection Authority]: www.garanteprivacy.it).

8) Final Clause
Given the current state of development of the legislation on the protection of personal data, please note that this Privacy Notice may be subject to updates.