

Vetrerie Riunite S.p.A.			
	Rev. 01	Data: 31/03/2025	Pagina: 1 di 2
QUALITY, ENVIRONMENT AND ENERGY POLICY			

QUALITY, ENVIRONMENT AND ENERGY POLICY

Vetrerie Riunite S.p.A., an Italian company and a recognized leader in the production and desing of high-quality and high-technology technical glass, located in Via Calcinese 60, Colognola ai Colli (VR), has always been committed to pursuing excellence, focusing on **innovation, sustainability, and customer satisfaction**.

To ensure efficiency, competitiveness, and social responsibility, the company has developed, implemented and certified an **Integrated Management System for Quality, Environment, and Energy (SGQAE)** in compliance with the following standards:

- UNI EN ISO 9001:2015 (Quality),
- UNI EN ISO 14001:2015 (Environment),
- UNI CEI EN ISO 50001:2018 (Energy).

This Policy represents a constant point of reference for all strategic and operational decisions, ensuring compliance with applicable requirements and confirming the company's commitment to continuously improving the Integrated Quality, Environment, and Energy Management System and its overall performance.

Goals



CONTINUOUS IMPROVEMENT

- **Maintain** a solid, flexible and goal-oriented Management System aligned with the company's strategic objectives.
- **Monitor** and **reduce** environmental impacts and energy consumption.
- **Optimize** the use of natural resources and **promote** renewable energy sources.
- Regularly **assess** risks and opportunities through performance indicators and internal audits.
- **Prevent** pollution and contribute to tackling climate change.



ENERGY EFFICIENCY AND SUSTAINABILITY

- **Ensure** compliance with energy regulations and related legal requirements.
- **Define** and monitor measurable energy performance objectives.
- **Train** and increase employee awareness on energy efficiency and sustainable tasks.
- **Collaborate** with suppliers to promote responsible and sustainable behaviours throughout the supply chain.
- **Communicate** results transparently to all relevant stakeholders.



CUSTOMER FOCUS

- **Deliver** products that offer the best value in terms of quality and price, ensuring safety and regulatory compliance.
- **Provide** prompt and professional customer support.
- Actively **listen** to customers to continuously improve their satisfaction.



HUMAN RESOURCE ENGAGEMENT

- **Ensure** a safe, inclusive, and ergonomic working environment.
- **Promote** a culture of continuous improvement and teamwork.
- **Provide** training to the staff on the integrated management system.



PROCESS FLOW OPTIMIZATION

- **Improve** the efficiency and quality of business processes
- **Reduce non-conformities** and monitor performance using KPIs
- Produce **high-quality** items with state-of-the-art technologies.
- **Strengthen** collaboration and synergy with suppliers.



COMMUNICATION AND PEOPLE INVOLVMENT

- **Engage** with stakeholders and competent authorities.
- **Integrate** the company into the local community while promoting local value.
- **Encourage** transparency and foster a culture of environmental responsibility.

MANAGEMENT COMMITMENT

Management is committed to:

- ✓ Providing suitable resources, tools, and training.
- ✓ Periodically reviewing this Policy to verify its effectiveness.
- ✓ Ensuring that the Policy is communicated, understood, and embraced by all employees and stakeholders.
- ✓ Transforming commitments into concrete, measurable actions that can be continuously improved over time.

Colognola ai Colli, 31/03/2025

Vetriere Riunite CEO

(Manuel Loureiro Pinheiro)